

Update: Adjunctive CGM’s Medical Benefit for Florida Blue Medicare Members Only

Purpose of this communication:

- As previously communicated, effective June 15, 2023, adjunctive Continuous Glucose Monitors (CGM) (E2102) ordered for Florida Blue Medicare Advantage members by their physician will be coordinated by CareCentrix under the member’s medical benefit **only if requested at the same time as an insulin pump (E0784).**

What do I need to know?

- If the adjunctive CGM (E2102) and insulin pump (E0784) are requested together, the services must be registered with CareCentrix together and share the same date of service.
 - In addition, the **initial** 90-day adjunctive CGM supplies (A4238) can be included with the CGM request.
 - All refills after the initial 90-day adjunctive CGM supply (A4238) will not be coordinated by CareCentrix and must be obtained through the member’s retail pharmacy.
 - The resupply of A4238 will remain under the medical benefit (Part B), at the member’s retail pharmacy.
- BlueCard Medicare Advantage and Commercial members are not impacted by this change.

What do I need to do?

- NEW:** For claims submissions to CareCentrix, all services billed must share the same date of service. Claims with services that do not share the same date of service should be directed to Florida Blue.
- Review the below grid to determine where you should register/request authorization and submit claims:

HCPSC CODE	Register/request authorization and submit claims to
E0784 + E2102 + A4238 requested at same time for the same dates of service	CareCentrix: insulin pump + adjunctive CGM device + <u>first time CGM supplies (90 day supply)</u>
E0784 + E2102 requested at same time (NO supplies) for the same dates of service	CareCentrix
A4238 requested separately or for refills	Florida Blue
E2102 requested separately	Florida Blue
E2102 + A4238 requested	Florida Blue
HCPCS Codes Legend: E0784= insulin pump E2102= adjunctive CGM device A4238= adjunctive CGM supplies	

Thank you in advance for your cooperation and continued partnership.