



Provider Newsflash

January 2017

Rent to Purchase

Purpose of this communication

- The purpose of this communication is to remind providers of the capped rental and rent-to-purchase requirements under your provider agreement.

What do I need to know?

- As specified in your provider agreement, reimbursement for items that are subject to a rent-to-purchase arrangement is limited to the contracted purchase price of the item. Once the accumulated rental amounts are equal to the purchase price, the patient owns the item, and no additional reimbursement for rentals of the item is allowed or paid.
- Reimbursement for all items is subject to the terms of your Provider Agreement and the patient's health plan/benefit.
- Claims for additional rental months beyond the capped rental or purchase price may not be submitted for additional reimbursement.
- Service requests for monthly rentals may not be submitted if previously authorized rentals are equal to the purchase amount.

Is there anything else I need to know?

- The Provider Portal may display the following message when authorization has already been issued up to the purchase or capped rental amount:

"Based on previous authorizations issued, the rental of this item has reached its purchase price, and reimbursement for additional rental months is not allowed. If you wish to cancel the entire request, click 'Cancel the Entire Request'. If you wish to proceed with this request, contact CareCentrix at the number indicated in your Provider Manual"

- For additional information, please reference your CareCentrix provider agreement and/or the Provider Manual which is located on our Provider Portal.

Thank you in advance for your cooperation and continued partnership.