

### Reminder: Overnight Delivery of Overpayment Refund Checks

#### Purpose of this communication:

- To remind providers that CareCentrix has updated its address for overnight delivery of overpayment refund checks.

#### What do I need to know?

- For overnight delivery of overpayment refund checks, use the following address:
  - CareCentrix  
Overpayment Recovery Team  
10004 N. Dale Mabry Hwy, Suite 106  
Tampa, Florida 33618
- For all other overpayment communications, send to the following:
  - CareCentrix  
Overpayment Recovery Team  
PO BOX 30719-3719  
Tampa, Florida 33630
- Alternatively, if the refund will be paid by offset, you can submit your offset request via **encrypted email** to [ProviderOverpaymentRecovery@carecentrix.com](mailto:ProviderOverpaymentRecovery@carecentrix.com).

#### What do I need to do?

- Please review the [Information Required to Submit a Refund to CareCentrix](#) Resource Document for additional information you should include when submitting a refund.

Thank you in advance for your cooperation and continued partnership.