

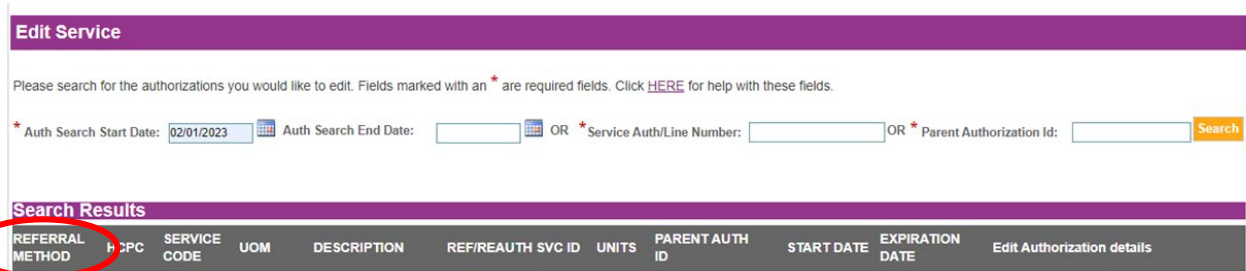
Change to Authorization Edits in HomeBridge® Provider Portal

Purpose of this communication:

- To notify providers of a change to the authorization edit workflow in the HomeBridge® provider portal.

What do I need to know?

- The types of authorization edits impacted include:
 - Edits to the number of units and start of care date or end date
 - Edits to HCPCS codes, service codes or unit of measure.
 - Edits to provider rendering service or diagnosis.
- Portal users can only edit multiple service lines that share the same CareCentrix “Referral Method.” There will be a new column added to the authorization edit screen titled “Referral Method” to help providers identify which services can be edited together.
 - For example: Two authorizations that have “Phone” as the Referral Method may be edited together. However, if the Referral Method for one authorization is “Phone” and the other is “Fax”, then they cannot be edited together.



Edit Service

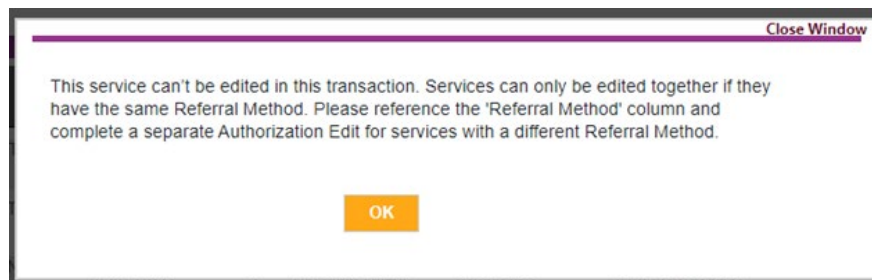
Please search for the authorizations you would like to edit. Fields marked with an * are required fields. Click [HERE](#) for help with these fields.

* Auth Search Start Date: Auth Search End Date: OR * Service Auth/Line Number: OR * Parent Authorization Id:

Search Results

REFERRAL METHOD	HCPCS	SERVICE CODE	UOM	DESCRIPTION	REF/REAUTH SVC ID	UNITS	PARENT AUTH ID	START DATE	EXPIRATION DATE	Edit Authorization details
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- If you attempt to edit service lines with different Referral Methods, you will receive the error message below instructing you to perform a separate edit for each Referral Method.



Thank you in advance for your cooperation and continued partnership.