Provider Newsflash

August, 2022

Company Announcement/Recall

Purpose of this communication:

- We are writing to inform you that the FDA has announced a recall by Philips Respironics of their A-Series bi-level positive airway pressure (BiPAP) machines. These devices may contain a plastic contaminated with a non-compatible material. The affected devices are the A30 (ventilator) and the A40 (ventilator) for home or clinical environment use. If that plastic is in the device motor, it may release certain chemicals of concern for patient health risks called volatile organic compounds (VOC's). The plastic may also cause the machine to fail and stop working suddenly.

What do I need to do?

- Please review the following recall notice: Certain Philips Respironics BiPAP Machines Recalled Due to a Plastic Issue: FDA Safety Communication | FDA
- Notify impacted patients and facilitate the repair, replacement and/or resolution of the recall, according to the guidelines issued by the manufacturer in the notification.
- Confirm if you have any CareCentrix patients affected by this recall and notify the CareCentrix Quality Department by faxing information to: 919-792-6718 Attn: Quality Department.

Thank you in advance for your cooperation and continued partnership.