Provider Newsflash November 2018



Parent Authorization ID

Purpose of this communication:

 To communicate a new authorization identification type for Post-Acute Care facility authorization requests. This change reduces complexity for providers and health plans associated with reconciliation and billing.

What do I need to know?

- Effective 11/17/2018, CareCentrix will issue a single parent authorization (**Parent Auth ID**) per level of care, per episode, for inpatient stays in a Post-Acute Care facility.
- Every service authorization issued will consist of a parent authorization ID and a CareCentrix authorization ID (CareCentrix Auth ID).
- The **Parent Auth ID** will remain unchanged for the duration of the episode for the same level of care as long as the following criteria has been met:
 - The authorization edit or reauthorization are for the same level of care AND within the same episode of care as the prior authorization.
 - o The provider remains unchanged.
- When requests to edit existing service authorizations or for reauthorizations for Post-Acute
 Care facilities are submitted, CareCentrix will continue to maintain a single parent
 authorization identification as long as the above criteria is met.
 - The CareCentrix Auth ID remains the same as today and a new authorization ID is issued for every authorization, reauthorization and authorization edit as it is today.

Example:

Plexpod Care Center submits requests for authorization/reauthorization for an inpatient stay in a Skilled Nursing Facility as follows:

Initial Authorization: Level 2 for 10/9 – 10/12

• Extension of stay: Level 2 for 10/13 – 10/16

• Extension of stay: Level 3 for 10/17–10/21

CareCentrix issues service authorization as follows:

Period	ParentAuth ID	CareCentrix Auth ID	Explanation/Change
10/9 – 10/12	213-4567890123	12345678	Parent Auth ID and CareCentrix
			Auth ID issued for initial auth.
10/13 – 10/16	213-4567890123	45678910	Same ParentAuth ID as the stay is within the same level/episode of care.
			New CareCentrix Auth ID issued.
10/17 – 10/21	311-7890123456	67854631	 New ParentAuth ID as the stay is for a different level of care. New CareCentrix Auth ID issued.

Where can I find the new Parent Authorization ID?

• The **Parent Auth ID** and **CareCentrix Auth ID** will be found in letters and on the Service Authorization Form.

Service Authorization Form

top Date Units ProvRat Total Units Authed to Date
1077046 700 IC 700 IC
7.00 15
ParentAuth ID: 643-1234567890
City State Zip Phone Fax
n generated authorization issued to this provider on 04/09/2018 10:58:01 AM yours prior to the auth end date