

One-Year Service Registrations for CGM Supplies

Purpose of this communication:

- To inform contracted DME providers that CareCentrix now supports one-year service registrations for Continuous Glucose Monitor (CGM) supplies.

What do I need to know?

- CareCentrix supports one-year service registrations for the following HCPCS codes for Horizon and Florida Blue Medicare Advantage and commercial members. You will only need to register with CareCentrix once a year for diabetic supplies.
 - A4238 and A4239** = 12 units over 365 days
 - Exception: A4238 for FLBL Medicare Advantage members, providers must register services and bill CareCentrix for the first 90-days. CareCentrix will not manage future registrations and the provider should contact a Florida Blue participating retail pharmacy.
- See below for the list of HCPCS codes impacted by this change.

HCPCS	Description	HCPCS	Description
A4238	Supp Allow Adjunctive Non Implnt CGM, Incl All Accs, 1 MO=1 Unit	A4239	Supp Allow Non-Adjunctive Non Implnt CGM, Incl All Accs, 1 MO=1 Unit

What do I need to do?

- No action is required by providers at this time as the units will automatically populate in the provider portal; however, when determining the end date be sure to calculate the 365th day from the start date.
 - For example, Date of Service where items were shipped on January 1, 2023, should be: Jan 1, 2023 – Jan 1, 2024.
 - Reminder: Providers must verify eligibility and benefits with the health plan prior to rendering any service, equipment, or supplies.**
 - Medical necessity must also be confirmed prior to each supply shipment. Providers must not ship supplies unless, in advance of delivery or shipment, you have verified with the patient or their treating physician that the patient needs additional supplies.**
- For any questions regarding this change, please reach out to your dedicated [Provider Relations contact](#).

Thank you in advance for your cooperation and continued partnership.