

### Mass General Brigham Health Plan Member Transition

#### Purpose of this communication:

- To communicate that Mass General Brigham Health Plan (MGBHP) will be transitioning a segment of their current **Merrimack Valley ACO (MVACO)** members to a new ACO plan effective April 1, 2023.

#### What do I need to know?

- Impacted members will receive a member ID card with their new subscriber ID and CareCentrix will continue to arrange services.
- This change will not impact your contract with CareCentrix.
- There is **no provider action required** for impacted members who are on service with authorizations that extend past April 1, 2023.
  - CareCentrix will end-date the current authorizations to March 31, 2023 and will issue new Service Registration Forms (SRF) for services on or after April 1, 2023 with a new member ID and authorization number for affected members.

#### What do I need to do?

- Effective April 1, 2023, any new service registrations for the impacted members must be made using the new member ID number.
- If you have additional questions, you can reach out to your dedicated Provider Relations contact.

Thank you in advance for your cooperation and continued partnership.