



Alert: Hurricane Nate

Purpose of this communication:

To alert contracted providers in selected counties currently under hurricane watch or warnings about CareCentrix's operations in preparation for Hurricane Nate.

What do I need to know?

- CareCentrix does not expect disruption in our operations. We expect to operate with normal business hours and operations.
- All authorizations and payments will continue to be processed in accordance with plan guidelines, including all eligibility and benefit requirements.

What do I need to do?

- If there are any issues with providing timely care to patients, please notify CareCentrix immediately.
- Providers should follow their own disaster plans to ensure patients have appropriate access to medically necessary care.

Thank you in advance for your cooperation and continued partnership. If you have any questions, please reach out to your assigned Network Management representative for assistance.