

Provider Newsflash

December 2022

Horizon Medicare Advantage Members Move to Braven

Purpose of this communication:

• To communicate that Horizon Blue Cross & Blue Shield will no longer be offering their Medicare Advantage plan effective January 1, 2023.

What do I need to know?

- Horizon will no longer be offering a Medicare Advantage option effective January 1, 2023. These
 members will have a choice to move to Braven Medicare or another Medicare Advantage health
 plan.
- Horizon Medicare Advantage members who opt in to Braven will receive a Braven member ID card
 with their new subscriber ID and CareCentrix will continue to arrange services. Those that choose
 another health plan will no longer receive services through CareCentrix.
- This change will not impact your contract with CareCentrix.
- There is no provider action required for Horizon Medicare Advantage members who are on service with authorizations that extend into 2023.
 - CareCentrix will end-date the current authorizations to December 31, 2022 and will issue new service registration forms for services on or after January 1, 2023 with the new member ID and authorization number for members that opt in to Braven.

What do I need to do?

- Effective January 1, 2023, any service registrations for the new Braven members must be made using the Braven member ID number.
- If you have additional questions, you can reach out to your dedicated Provider Relations contact. If you do not know who your Provider Relations contact is, email NetworkManagement@carecentrix.com.

Thank you in advance for your cooperation and continued partnership.