

REMINDER - Horizon Employer Group Prior Authorization Requests

Purpose of this communication:

- To remind Durable Medical Equipment (DME) and Home Infusion Therapy (HIT) providers of the prior authorization/registration process for Horizon® Employer Group, Unite Here Health (UHH).

What do I need to know?

- **Effective January 1, 2026, all** DME and HIT prior authorization requests for Horizon Employer Group, UHH members are managed by HealthCheck360.
- Providers must call HealthCheck360 at 1 (844) 462-7812 for all prior authorization requests for impacted group numbers.
 - Impacted group numbers include the following: **76141, 76215, 76275, 76307, and 76315.**
- This only applies to prior authorization requests. Applicable service registrations and claims should continue to be submitted to CareCentrix.
 - To determine the codes for which registration with CareCentrix is required, please review our [Prior Authorization Tool](#) posted at the HomeBridge® provider portal.
 - If a contracted DME or HIT code is not listed for a patient's health plan on this tool, you are not required to register services with CareCentrix.

What do I need to do?

- Follow the directions above for where to direct authorization requests, when to register services with CareCentrix, and where to submit claims.
- Remember to verify members' eligibility and benefits prior to rendering any services.
- For questions, please reach out to your dedicated Provider Relations contact.

Thank you in advance for your cooperation and continued partnership.