

Provider Newsflash April 2024

Horizon® BCBSNJ and Braven HealthSM Provider Portal Migration

Purpose of this communication:

• To notify providers Horizon® Blue Cross® Blue Shield® of New Jersey and Braven HealthSM ("Horizon") will be migrating their provider portal services from Navinet® to Availity®.

What do I need to know?

- As a result of this change, providers are encouraged to <u>register</u> and begin using Availity to verify eligibility and benefits for Horizon members.
- Navinet will still be available **until June 15, 2024**; however, providers should transition to Availity as soon as possible to prevent service disruption.

What do I need to do?

- Register for Availity as soon as possible.
- To learn more about Availity functionality, there are training webinars on demand on their website. To access these, you must have already registered your organization with Availity.
 - Once logged in, trainings can be accessed through Help & Training -> Get Trained.
- For any questions regarding this change, please reach out to your dedicated <u>Provider Relations</u> contact.

Thank you in advance for your cooperation and continued partnership.