

Fallon Health and MGBHP D-SNP Expansion

Purpose of this communication:

- To notify providers that CareCentrix is adding an additional line of business with Fallon Health and Mass General Brigham Health Plans (MGBHP).

What do I need to know?

- **Effective January 1, 2026**, CareCentrix will manage sleep services for Fallon Health and MGBHP Dual Eligible Special Needs Plan (D-SNP) members.
- The D-SNP product names are the following:
 - NaviCare for Fallon Health.
 - Senior Care Options and One Care for MGBHP.
- CareCentrix will perform utilization management for sleep services for Fallon Health and MGBHP D-SNP members for dates of service on or after January 1, 2026.
 - **Please note** that any service requests submitted **prior** to January 1, 2026 should be submitted **directly to the applicable health plan** even if the date of service is on or after January 1, 2026.
 - **Service requests submitted on or after January 1, 2026 should be submitted to CareCentrix.**
- Claims for sleep services provided to Fallon Health and MGBHP D-SNP members for dates of service on or after January 1, 2026 should be submitted to CareCentrix within the applicable timely filing guidelines.

What do I need to do?

- If you are contracted for the D-SNP line of business and provide sleep services to a Fallon Health or MGBHP D-SNP member, follow the directions above for new service requests and claims submission.
- If you have any questions regarding this change, please reach out to your [Provider Relations contact](#) who will be happy to assist!

Thank you in advance for your cooperation and continued partnership.