



## Provider Newsflash

January 2026

### Florida Blue PAP and PAP Supplies

#### Purpose of this communication:

- To notify contracted providers of what to expect regarding Florida Blue Positive Airway Pressure (PAP) and PAP supply patients.

#### What do I need to know?

- As previously communicated, CareCentrix no longer coordinates the sleep management program for Florida Blue members; however, CareCentrix continues to manage PAP and PAP supply services for Florida Blue members.
- As a result, providers will receive a new Service Registration Form (SRF) via fax for PAP and PAP supplies for Florida Blue members on service who previously participated in the CareCentrix sleep management program.
  - Please note, in lieu of faxes you may receive direct outreach.

#### What do I need to do?

- Please use the new Intake ID moving forward for future PAP and PAP supply service registrations and reauthorization requests and the respective Authorization ID for claims submissions.
- For any questions related to this change, please reach out to your [Provider Relations](#) contact who will be happy to help!

Thank you in advance for your cooperation and continued partnership.