



New Florida BlueCard Home Health Care Training Guide

Purpose of this communication:

To inform providers CareCentrix is introducing a new Florida BlueCard Home Health Care Training Guide that will provide information on the CareCentrix BlueCard elevation process for prior authorization.

What do I need to know?

The Florida BlueCard Home Health Care Training Guide will help you understand:

- The importance of submitting documentation necessary for successful Health Plan review.
- The facts behind our BlueCard elevation process.
- The types and purpose of communications you may receive during the process.
- Tips for submitting your request to help facilitate a timely response.

What do I need to do?

- To access the Florida BlueCard Home Health Training Guide, visit the Provider Education section of the Provider Portal: HomeBridge® or click on <http://help.carecentrix.com/ProviderResources/BlueCardProcess/content/index.html#/>
- Please share this with anyone on your staff who may play a role in processing BlueCard requests with CareCentrix. If you have any questions, please contact your contract manager.

Thank you in advance for your cooperation and continued partnership.