

### Notice of Prior Authorization Requirements & Changes to Prior Authorization Requirements

#### Purpose of this communication:

- To provide information on CareCentrix's prior authorization requirements and changes to those requirements.

#### What do I need to know?

- CareCentrix applies the medical coverage policies approved by our health plan clients, including but not limited to, those medical coverage policies posted on the HomeBridge® provider portal [here](#).
- CareCentrix requires providers to submit a pre-notification or registration with CareCentrix for all services arranged through the CareCentrix network. This enables CareCentrix to validate that services are timely delivered in the patient's home. CareCentrix only requires prior authorization on a subset of these services.
- Providers can obtain information on the codes for which prior authorization is required at our [Provider Prior Authorization Tool](#) posted under the Resources and Forms section of our HomeBridge provider portal at [www.carecentrixportal.com](http://www.carecentrixportal.com).
- For additional information on CareCentrix's prior authorization requirements, review the CareCentrix [Provider Manual](#) posted on our HomeBridge® provider portal.

#### What do I need to do?

- Medical coverage policies are subject to change. Navigate to the [medical coverage policy](#) links and review the posted information on existing policies and planned changes.
- The codes for which prior authorization is required are subject to change. Information on current codes requiring prior authorization and planned changes can be found on the Provider Prior Authorization tool posted under the Resources and Forms section of our HomeBridge® provider portal at [www.carecentrixportal.com](http://www.carecentrixportal.com).

Thank you in advance for your cooperation and continued partnership.