carecentrix

Provider Newsflash
July 2025

FDA Recall – Becton, Dickinson and Company - Alaris and BD Alaris Pump Modules

Purpose of this communication:

- We are writing to inform you that BD (Becton, Dickinson and Company) (NYSE: BDX), a leading global medical technology company, today issued a voluntary recall related to certain Alaris™ and BD Alaris™ Pump Modules that may have been serviced with previously recalled bezel kit assemblies. BD is issuing this voluntary recall notice to reiterate that certain bezel kit assemblies that were manufactured between April 2011 and June 2017 and previously recalled in 2019 should not be used for service with the Alaris™ and BD Alaris™ Pump Module.
- BD became aware via customer complaints of customer/third party usage of affected bezel kit assemblies to service Alaris™ and BD Alaris™ Pump Modules. These affected bezel kit assemblies were manufactured with a specific type of plastic material that weakens over time, leading to the potential of separated and/or broken bezel bosses that can cause free flow, over infusion, under infusion or interruption of infusion. This recall has been associated with incidents of serious injury and patient death.

What do I need to do?

- Please review the following recall notice: https://www.fda.gov/safety/recalls-market-withdrawals-safety-alerts/bd-issues-update-voluntary-global-recall-alaristm-and-bd-alaristm-pump-modules-serviced-legacy-bezel?utm_medium=email&utm_source=govdelivery
- Notify impacted patients and facilitate the replacement, according to the guidelines issued by the manufacturer in the FDA notification.
- Confirm if you have any CareCentrix patients affected by this recall and notify the CareCentrix Quality Department by faxing information to: 919-792-6718 Attn: Quality Department.

Thank you in advance for your cooperation and continued partnership.

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