



July 25, 2022

Dear Valued Provider:

Wellcare® and CareCentrix® have made the mutual decision to postpone the effective date for CareCentrix management of home health services for Wellcare Medicare members in Regions 1 – 7 in Florida from July 1, 2022 to October, 1, 2022. If you are an existing Wellcare participating provider, your Wellcare participating provider agreement will continue to be active.

As a reminder, the key details of the Agreement remain the same:

- CareCentrix will manage authorizations for Wellcare Medicare home health services.
- CareCentrix will manage claims for Wellcare Medicare home health services.
- CareCentrix will contract, credential and manage a network of independent home health agencies for Wellcare Medicare members.
- CareCentrix will not contract, credential or manage a network of hospital-owned home health agencies for Wellcare Medicare members. This responsibility will be retained by Wellcare.
- These changes will not affect contracts, authorizations or claims for other lines of business with Wellcare.

If you have questions about the effective date of home health services for Wellcare Medicare members, please contact your CareCentrix Contract Manager. We look forward to collaborating with you. .

Sincerely,

A handwritten signature in black ink that reads "Melissa Carr".

Melissa Carr  
SVP, Network Management