

Changes to Horizon Employer Group Prior Authorization Requests

Purpose of this communication:

- To notify Durable Medical Equipment (DME) and Home Infusion Therapy (HIT) providers of changes to the prior authorization process for Horizon® Employer Group, Unite Here Health (UHH).

What do I need to know?

- **Effective January 1, 2026, all** DME and HIT prior authorization requests for Horizon Employer Group, UHH members will be managed by HealthCheck360.
- Providers must call HealthCheck360 at 1 (844) 462-7812 for all prior authorization requests for impacted group numbers.
 - Impacted group numbers include the following: **76141, 76215, 76275, 76307, and 76315.**
- This change will only impact prior authorization requests. Applicable service registrations and claims will continue to be submitted to CareCentrix.
 - To determine the codes for which registration with CareCentrix is required, please review our [Prior Authorization Tool](#) posted at the HomeBridge® provider portal.
 - If a contracted DME or HIT code is not listed for a patient's health plan on this tool, you are not required to register services with CareCentrix.

What do I need to do?

- Follow the directions above for where to direct authorization requests, when to register services with CareCentrix and where to submit claims. Remember to verify members' eligibility and benefits prior to rendering any services.

Thank you in advance for your cooperation and continued partnership.