

CareCentrix Notice of Admission (CNOA) Term Changed to Registration

Purpose of this communication:

- The purpose of this communication is to inform Wellcare Home Health providers of a terminology change related to initial requests.

What do I need to know?

- For the initial request, CareCentrix used the term “**CareCentrix Notice of Admission (CNOA)**” to explain the process for notifying CareCentrix when providers commence providing home health services to a Wellcare member.
- **To prevent confusion with the Notice of Admission process applicable to Original Medicare, CareCentrix is changing the term “CareCentrix Notice of Admission (CNOA)” to “Registration.”**
- Our materials have been updated to reflect the terminology change to “Registration”. You can access the updated materials on our HomeBridge Provider Portal.
- Do not submit a claim to CareCentrix for the CMS Notice of Admission with Type of Bill 32A. Such claims will be rejected.

What do I need to do?

- The process for initial requests is not changing. You should continue to notify CareCentrix when you commence providing services to a Wellcare member by registering the services with CareCentrix via the HomeBridge® Provider Portal, phone, or fax.
- If the member needs continued services at the end of the initial period, a request for authorization of continued home health services must be submitted to CareCentrix. The initial registration must be on file with CareCentrix before you can submit a request for authorization of continued home health services. Authorization is required for home health services after the initial 30-day period.
- If you have any questions regarding this change, please contact your Provider Relations Manager. If you do not know who your Provider Relations Manager is, please email NetworkManagement@CareCentrix.com.

Thank you in advance for your cooperation and continued partnership.