



**Alert: State of Emergency Declared for California**

**Purpose of this communication:**

- Governor Gavin Newsom of California has declared a statewide emergency due to the current fires and evacuations within the state. This replaces the previous mandate on Friday, October 25.
- California power companies have also implemented preemptive measures to prevent further fires. An estimated 949,000+ customers are without power.

**What do I need to know?**

- CareCentrix will be business as usual with normal business hours and operations.
- All authorizations and payments will continue to be processed in accordance with plan guidelines, including all eligibility and benefit requirements.
- If there are any issues with providing timely care to patients, please notify CareCentrix immediately.

**What do I need to do?**

- Providers should follow their own disaster plans to ensure patients have appropriate access to medically necessary care.
- If you require additional assistance, please contact CareCentrix at (800) 808-1902.

**Thank you in advance for your cooperation and continued partnership. If you have any questions, please reach out to your assigned Network Management representative for assistance.**