

Provider Newsflash April 2024

Blue Cross® Blue Shield® of Michigan HIT Services

Purpose of this communication:

The purpose of this communication is to inform providers that an Authorization Identification (ID)
 Number must be included on all claims transactions for Blue Cross Blue Shield of Michigan (BCBSM)
 and Blue Care Network of Michigan Home Infusion Therapy (HIT) services when authorization is
 required.

What do I need to know?

- Submitting claims without an Authorization ID Number when authorization is required will lead to a claim denial.
- CareCentrix cannot update or apply Authorization ID Numbers on claims.

What do I need to do?

- Please follow the BCBSM guidelines for obtaining service authorization and follow these professional claim requirements found in the Provider Manual:
 - The Authorization ID Number must be included at the line level for HCPCS codes for which prior authorization is required.
 - Do not append any information to the Authorization ID Number or send more than one number per claim line.
- For more claim requirements, please reference our <u>Provider Manual</u>.