

ALERT: Tropical Storm Nicole

Purpose of this communication:

- To alert contracted providers that service the state of Florida of CareCentrix's response to Tropical Storm Nicole.

What do I need to know?

- CareCentrix does not expect disruption in our operations. We expect to operate with normal business hours and operations.
- All authorizations and claim payments will continue to be processed in accordance with plan guidelines, including all eligibility and benefit requirements.

What do I need to do?

- If there are any issues with providing timely care to patients or if you are evoking your Emergency Preparedness Plans, please notify CareCentrix **immediately** by emailing NetworkManagement@CareCentrix.com.
- Providers should follow their own disaster plans to ensure patients have appropriate access to medically necessary care.

Thank you in advance for your cooperation and continued partnership.