

Provider Newsflash December 2025

Reminder: Blue Cross® Blue Shield® of Michigan HIT Authorizations

Purpose of this communication:

 To remind providers of where to direct authorization requests for Blue Cross® Blue Shield® of Michigan and Blue Care Network of Michigan (collectively "BCBSM") members receiving Home Infusion Therapy (HIT) services.

What do I need to know?

 As a reminder, CareCentrix does not manage authorizations for BCBSM members receiving HIT services.

What do I need to do?

- Authorization requests for these members should be directed to BCBSM.
- Utilize the following resources for assistance:
 - o Call the BCBSM Provider Inquiry Line: 1-800-344-8525
 - o E-referral User Guide
 - o <u>Provider Prior Authorization and Precertification Requirements for BCBSM and Medicare</u> Plus Bluesm PPO (PDF)
 - o Provider Prior Authorizations Website