

Sleep Management Portal – Site Retirement

Purpose of this communication:

- Effective **November 6, 2025**, CareCentrix is sunsetting the Sleep Management Portal (www.sleepsms.com). The same information is available on the HomeBridge® portal.

What do I need to know?

- Beginning **November 6, 2025**, providers should only use the HomeBridge® portal, at www.carecentrixportal.com.

What do I need to do?

- Ensure that all internal references, documentation, and internal processes used when working with CareCentrix are updated to reflect the use of the HomeBridge portal.
- If you have any questions or need assistance, please reach out to your Provider Relations contact.

Thank you in advance for your cooperation and continued partnership.