

Provider Newsflash May 2025

Reminder: Blue Cross Blue Shield of South Carolina Authorizations

Purpose of this communication:

 To remind providers of the authorization process for Blue Cross Blue Shield of South Carolina members receiving care in the coverage area that CareCentrix manages (Out-of-state Blues plan members).

What do I need to know?

- As a reminder, for these Out-of-state Blues Plan members, authorizations are managed through
 Cohere Health.
- Providers must be enrolled in the Cohere Health application to request authorizations for these members.

What do I need to do?

- Review the resources below for assistance in how to navigate the related processes:
 - o BCBS of South Carolina Authorization Process
 - o Cohere Health User Guide
 - o Cohere Health Training Webinars