Medical Coverage Policies Resources

Purpose of this communication:

- To remind providers that the links to health plan medical coverage policies are available through both the Provider Manual and the medical coverage policy links on the Homebridge® provider portal under the "For Providers" section.

What do I need to know?

- CareCentrix utilizes health plan approved medical coverage policies when completing medical necessity reviews.

- Health plans may update medical coverage policies at any time, for any reason, and must be referenced frequently to ensure accurate billing and coding.

- All billing and coding processes must be followed starting from the effective date listed within the individual policy guidelines.

What do I need to do?

- Prior to requesting authorization and providing services, review the applicable health medical coverage policies available through both the Provider Manual and the medical coverage policy links on the Homebridge® provider portal under the "For Providers" section.

- Only bill CareCentrix for services that have been provided in accordance with the applicable health plan and member benefits, medical coverage policies, claims requirements, and applicable laws, rules, and regulations.

- Please reference the links to the health plan medical coverage policies frequently to stay aware of updates.

- For questions or input regarding the criteria above, contact CareCentrix directly via email at **CCXMedPolicy@CareCentrix.com**

Thank you in advance for your cooperation and continued partnership.