

Provider Newsflash April 2024

Reminder: FLBL HIT Out of State Ordering Physicians Newsflash

Purpose of this communication:

 To remind CareCentrix contracted Home Infusion Therapy (HIT) providers that any Florida Blue member receiving HIT services, both drugs and nursing, must now have those services ordered or prescribed by a physician licensed or dually licensed by the state of Florida effective May 1, 2024.

What do I need to know?

- Effective May 1, 2024, Florida Blue is requiring that all nurse administered home infusions be prescribed by physicians licensed or dually licensed by the state of Florida and will not pay any claims for any HIT services ordered/prescribed by physicians that do not hold a Florida license.
 - o Providers can identify Florida-licensed physicians by referencing the NPPES website.
 - This change will also apply to BlueCard® members.
- Florida Blue has sent a communication to impacted members on service and is assisting members with the transition to a Florida-licensed physician.
 - If a member is not <u>currently</u> on service, services <u>should not be started</u> if their physician is not licensed in the state of Florida.

What do I need to do?

- Verify that HIT services for Florida Blue members are ordered/prescribed by a Florida-licensed physician using the NPPES website.
- Providers should instruct FLBL and BlueCard members to call the number on the back of their ID cards if members have questions.
- For any questions regarding this change, please reach out to your dedicated <u>Provider Relations</u> contact.