

CGM Process for Florida Blue Medicare Members

Purpose of this communication:

- To inform providers how to handle CGM services for Florida Blue Medicare members.

What do I need to know?

- Beginning January 1, 2023, Florida Blue transitioned the provision of all therapeutic CGM services (K0553 & K0554, E2103 & A4239, and E2102/A4238) to pharmacies for Medicare members.
- CGMs and related supplies will be fulfilled by the pharmacy but will remain covered under the medical benefit, not the pharmacy benefit.
 - These products are still covered under the medical (DME) benefit but are distributed by pharmacies.
- Claims with dates of service through March 31, 2023, where the authorization requests were submitted to and approved by CareCentrix for starts of care December 31, 2022 or prior, should be billed to CareCentrix. Refer to the example table below.

Authorization approval date	Initial Start of Care/Date of Service	Where to submit initial claims	Where to submit claims with remaining units (through 3/31/2023)
12/26/2022	12/31/2022	CareCentrix	CareCentrix
12/27/2022	1/1/2023	Florida Blue	Florida Blue
1/1/2023	1/1/2023	Florida Blue	Florida Blue

- BlueCard Medicare Advantage and commercial members are not impacted by this change so CareCentrix will continue to coordinate CGMs for these members.

What do I need to do?

- No action is required. The health plan has notified members. If you have any questions, please reach out to your dedicated Provider Relations contact.

Thank you in advance for your cooperation and continued partnership.