

Provider Experience Team Email Change

Purpose of this communication:

- The Provider Experience Team will begin utilizing a new email address to send provider communications from CareCentrix effective January 13, 2023.

What do I need to know?

- NetworkManagement@CareCentrix.com is changing to ProviderInfo@CareCentrix.com.

What do I need to do?

- [Follow these instructions to mark us as a 'Safe Sender'](#) to ensure you receive important communications that impact your organization.
 - From this email you will receive information on process changes as we're always trying to improve your experiences working with us, FDA recalls and how to take action if you have impacted patients, information on new implementations, and much more.
- If you need to update the email addresses that should receive information from us, please email your provider name and updated email addresses to ProviderInfo@CareCentrix.com.

Thank you in advance for your cooperation and continued partnership.