

Reminder: Variable Rate DME Items (MSRP)

Purpose of this communication:

- To provide CareCentrix network providers with information on how to properly obtain authorization and submit claims for items reimbursed at a discount off the Manufacturer's Suggested Retail Price (MSRP).

What do I need to know?

- There may be items in your contract reimbursed at a discount off the MSRP.
- CareCentrix will apply the agreed upon MSRP discount to each claim line for these items. It is imperative that you submit the claim with the full MSRP rate.

What do I need to do?

- Ensure that services are registered with CareCentrix prior to claim submission for rendered services. The rate on the service registration form (SRF) will list the approved provider amount.
- As a reminder, providers must, in every instance, whether receiving a referral from CareCentrix or a primary referral source, verify eligibility and benefits with the patient's health plan prior to providing any service.
- If you have additional questions, please reach out to your dedicated Provider Relations contact. If you do not know who your Provider Relations contact is, email NetworkManagement@CareCentrix.com.

Thank you in advance for your cooperation and continued partnership.