

Continuous Glucose Monitor (CGM) Systems and Sensors

Purpose of this communication:

- To inform providers of the appropriate process in HomeBridge® Provider Portal (www.carecentrixportal.com) when submitting an initial request for CGM therapy equipment versus requests for additional or replacement parts to existing equipment.

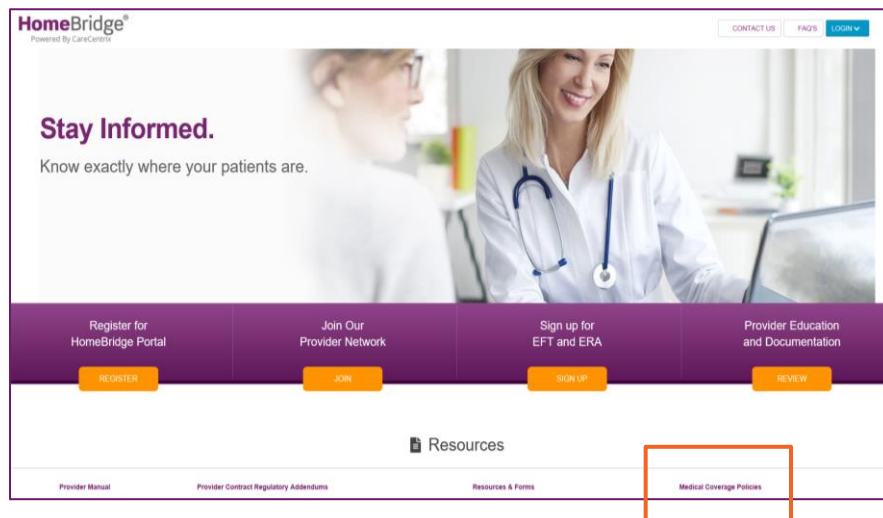
What do I need to know?

CGM THERAPY EQUIPMENT NEEDED	CLICK THE FOLLOWING LINK ON HOMEBRIDGE
A patient is new to CGM therapy needing Transmitter, Receiver, and/or Sensors	Request an Initial Authorization
A patient needs a replacement of an existing CGM Transmitter and/or Receiver	Request an Initial Authorization
A patient needs additional Sensors to an existing or replacement CGM	Request a Reauthorization

- For requests subject to utilization review, providers may receive an immediate approval decision when the required clinical questions are completed in full and the answers satisfy the applicable clinical criteria.
- Please respond to the clinical questions displayed and avoid selecting “Other” as a response whenever possible. When “Other” is selected, your request cannot be immediately approved.

What do I need to do?

- To anticipate the information needed to complete the clinical questions, please refer to the Medical Coverage Guidelines link found on the HomeBridge home page as illustrated below.



Thank you in advance for your cooperation and continued partnership.