

Provider Newsflash October 2025

Notice of Changes to Prior Authorization/Registration Requirements

Purpose of this communication:

• To provide information on CareCentrix's prior authorization/registration requirements and changes to those requirements.

What do I need to know?

- CareCentrix applies the medical coverage policies approved by our health plan clients, including but not limited to, those medical coverage policies posted on the HomeBridge® provider portal here.
- Providers can obtain information on the codes for which prior authorization/registration is required
 at our HomeBridge® provider portal. Our <u>Prior Authorization and Pre-Notification/Registration Tool</u>
 is posted under the Resources and Forms section of our HomeBridge provider portal at
 www.carecentrixportal.com.
- For additional information on CareCentrix's prior authorization and pre-notification/registration requirements, review the CareCentrix Provider Manual posted on our HomeBridge provider portal.

What do I need to do?

- Medical coverage policies are subject to change. Navigate to the <u>medical coverage policy</u> links and review the posted information on existing policies and planned changes.
- The codes for which prior authorization/registration is required are subject to change. Refer to our
 <u>Prior Authorization and Pre-Notification/Registration Tool</u> for a listing of codes requiring prior
 authorization or pre-notification/registration and planned changes.