

### Notice of Changes to Prior Authorization/Registration Requirements

#### Purpose of this communication:

- To provide information on CareCentrix's prior authorization/registration requirements and changes to those requirements.

#### What do I need to know?

- CareCentrix applies the medical coverage policies approved by our health plan clients, including but not limited to, those medical coverage policies posted on the HomeBridge® provider portal [here](#).
- Providers can obtain information on the codes for which prior authorization/registration is required at our HomeBridge® provider portal. Our [Prior Authorization and Pre-Notification/Registration Tool](#) is posted under the Resources and Forms section of our HomeBridge provider portal at [www.carecentrixportal.com](http://www.carecentrixportal.com).
- For additional information on CareCentrix's prior authorization and pre-notification/registration requirements, review the CareCentrix [Provider Manual](#) posted on our HomeBridge provider portal.

#### What do I need to do?

- Medical coverage policies are subject to change. Navigate to the [medical coverage policy](#) links and review the posted information on existing policies and planned changes.
- The codes for which prior authorization/registration is required are subject to change. Refer to our [Prior Authorization and Pre-Notification/Registration Tool](#) for a listing of codes requiring prior authorization or pre-notification/registration and planned changes.

Thank you in advance for your cooperation and continued partnership.