



New Florida FEP Tool for Providers

Purpose of this communication:

To notify providers servicing FLBL FEP members of a new tool available on HomeBridge® to provide helpful coverage information related to home health and durable medical equipment services.

What do I need to know?

- The Florida FEP Provider Tool will:
 - provide helpful coverage information regarding enteral formulas, diabetic testing supplies, breast pumps and supplies, private duty nursing, home health aide, medical social workers and other DME services.
 - help providers avoid FEP exclusions and redirect providers when necessary
 - provide information on obtaining an Advanced Medical Benefit Determination, a service that is offered by the FEP plan for providers when they feel it is needed.
- Information used in this tool is provided to CareCentrix via either the FEP Plan Brochure or the health plan and is only intended to be a helpful reference to providers rendering services to FEP members in the state of Florida.
- Providers only need the HCPCS in most cases and for home health, would also need the unit of measure.

What do I need to do?

- Providers can access the Florida FEP Provider Tool by visiting the CareCentrix HomeBridge®: Provider Portal.
- The tool will be located in the Providers section under the Resources and Forms tab labeled Florida FEP Provider Tool.
- Once providers access the tool, they can enter any HCPCS to receive additional coverage information.
- Providers should continue to confirm eligibility and benefits, and obtain an Advanced Medical Benefit Determination from the FEP Plan if you wish to receive a coverage determination prior to rendering services.

Thank you in advance for your cooperation and continued partnership. If you have any questions, please contact your dedicated Network Management representative for assistance.

HomeBridge® is a registered trademark of CareCentrix, Inc.