



## **Aetna Provider Platform Changing From Navinet to Availity**

### **Purpose of this communication:**

To inform CareCentrix providers servicing Aetna members that effective 6/1/2020, Aetna will sunset the use of Navinet and will utilize Availity only for eligibility and benefit verification.

### **What I need to know?**

- All functionality covered under Navinet will now be available for providers on Availity.

### **What do I need to do?**

- If you are not currently registered with Availity, please visit <https://www.availity.com/provider-portal-registration> to complete registration by 6/1/2020.

**Thank you in advance for your cooperation and continued partnership. If you have any questions, please contact your dedicated Network Management representative for assistance.**