

Provider Newsflash APRIL 2021

CareCentrix and PEIA Partnership Update

Purpose of this communication:

To notify providers that effective July 1, 2021, CareCentrix will no longer be contracted with West Virginia Public Employees Insurance Agency (PEIA).

What do I need to know?

- In the coming weeks, more information regarding transition of services will be released to the provider network.
- This change does not impact any other CareCentrix health plan clients and will not affect your provider agreement with CareCentrix.
- CareCentrix and PEIA will work together with you to ensure a smooth transition and continuity of care for your patients.

What do I need to do?

• At this time, no action is required by providers.

Thank you in advance for your cooperation and continued partnership.