



Supported Web Browsers

Purpose of this communication:

To notify providers of a change to the web browsers supported by CareCentrix when accessing HomeBridge® (www.carecentrixportal.com).

What I need to know?

- Effective July 19, 2020, portal users accessing HomeBridge will be required to use one of the supported web browsers listed below.
 - Chrome
 - Firefox
 - Internet Explorer 8 and above
- If a portal user does not use a supported browser, they will not be able to access HomeBridge.

What do I need to do?

- Prior to July 19, 2020, portal users should verify that they are using a supported browser.
- Portal users currently using an outdated version of Chrome and Firefox or that use Microsoft Internet Explorer and do not have a version 8.0. or higher will need to download the latest versions of the browser(s).

Thank you in advance for your cooperation and continued partnership. If you have any questions, please contact your system administrator or helpdesk for assistance.