



## HIPPS Codes and Florida Blue Medicare Advantage Home Health Agency Claims

### **Purpose of this communication:**

- To inform home health agency providers servicing Florida Blue Medicare Advantage patients of a claim edit change impacting claims for care that began in 2019 and continued into 2020 with dates of service through 3/2/2020.

### **What do I need to know?**

- Effective for dates of service on and after 1/1/2020, Florida Blue adopted the 2020 HIPPS code set associated with the 2020 PDGM codes.
- Florida Blue recently agreed to relax their HIPPS code claims edit to accept claims billed with the 2019 HIPPS code set when the patient's care began in 2019 and the claim includes 2020 dates of service through 3/2/2020.
- Providers should use the earliest billed date on the claim as the date of service on the HIPPS line.
- If the provider is continuing care on or after 3/3/20 for a patient whose care started in 2019, the provider must complete an Oasis D1 assessment to obtain a new 2020 HIPPS code which must be billed for all dates of service on or after 3/3/20. Claims for these patients with dates of service on or after 3/3 that are billed with the 2019 code set will be rejected. Claims for these patients should not contain dates of service that span 3/2/20 to 3/3/20 since these dates of service have different HIPPS code requirements.
- CareCentrix is reprocessing all Florida Blue Medicare Advantage home health agency claims that were billed with the 2019 HIPPS code set for care that began in 2019, included dates of service through 3/2/2020 and were rejected because they were billed with the 2019 HIPPS code set. The rejection reason for such rejected claims was A7:507 (Acknowledgement/Rejected for Invalid Information – HCPC).
- Providers will receive a new 277 acknowledgement confirming claim acceptances or rejection for claims that were previously rejected for this reason once reprocessed.
- If a new rejection is received after the reprocessing occurs, providers should review the rejection reason and take appropriate action since the rejection will not be associated with the 2019 HIPPS code set.
- For additional questions about these actions or next steps, please contact the Network Services Team at 877-725-6525.

### **What else do I need to know?**

- Please refer to the CareCentrix Provider Manual found on the Provider Portal: HomeBridge® ([www.carecentrixportal.com](http://www.carecentrixportal.com))