

Provider Newsflash October 2019

Florida Blue BlueCard Claims Update KX Modifier

Purpose of this communication:

 To inform providers that there is an additional modifier that should be used on claims for CPAP/Bilevel devices and all related supplies for Florida Blue BlueCard patients.

What do I need to know?

- Florida Blue BlueCard claims will now need to contain the KX modifier on the HCPCS billed to CareCentrix for CPAP/Bilevel devices and all related supplies.
 - Please note, the KX modifier can only be used on a claim if the requirements specified in the medical policy have been met.
- The KX modifier will be placed in the last modifier position on the CPAP/Bilevel claims (e.g., E0601-RR-KX, E0562-RR-KX, A7038-NU-KX).

What do I need to do?

- Providers will need to identity Florida Blue BlueCard CPAP/ Bilevel claims and add the KX as the last modifier to the HCPCS before the claim is sent to CareCentrix for processing.
- If the provider does not have access to the patient's insurance card, then the prefix used on the policy number can be used to identify the BlueCard home plan.
- For additional support, please reference the BCBS Prefix Identification Tool available on the Provider Portal, HomeBridgeSM, to:
 - o Determine patient's plan type.
 - Obtain Home Plan contact information.
 - Learn of additional considerations related to possible services, coverage and benefits for certain plan types, where applicable.

Thank you in advance for your cooperation and continued partnership.