



UMR to administer health benefits for West Virginia Public Employees Insurance Agency (PEIA) effective July 1, 2019

Purpose of this communication:

- To communicate that, effective July 1, 2019, UnitedHealthcare will administer health benefits for PEIA members and their families through UMR, Inc., its third party administrator (TPA) business.

What do I need to know?

- Providers should continue to submit home sleep test, PAP therapy and supply claims to CareCentrix for payment.
- Lab sleep test providers should continue to submit claims to PEIA according to the terms of their provider contract.
- As always, providers are encouraged to submit claims to CareCentrix as soon as possible and within the timely filing limit set forth in the Provider Agreement.
- This transition will not impact provider contracts with CareCentrix.
- PEIA members will be issued new subscriber ID cards by UMR. However, their subscriber ID numbers will remain unchanged.
- Benefits and eligibility must still be verified by calling PEIA at 1-888-680-7342.
- There will be no impact to new or existing PEIA authorizations that extend beyond June 30, 2019.

What do I need to do?

- Providers will be required to bill dates of service prior to July 1, 2019, and dates of service beginning July 1, 2019, on separate claims.

Thank you in advance for your cooperation and continued partnership. If you have any questions, please reach out to your assigned Network Management representative for assistance.